

The **National Centre** for **Craft & Design** **Refurbishment Consultation**



Working in Partnership to Inspire North Kesteven

We are planning the refurbishment of the National Centre for Craft and Design (NCCD) building and would like to hear what you would like see in the building. Let us know your views by completing the following survey and returning it to North Kesteven District Council by the **30th November 2018**.

All the responses you give will be strictly confidential and will be processed in accordance with the Data Protection Act 2018. The information collected will be used to understand the demographics of our customers and to improve services. By submitting this survey, you agree that we will process this information in line with our privacy policy:

<https://www.n-kesteven.gov.uk/privacy>

This document can be made available in large print, Braille, audio tape, electronic formats such as CD, or in a different language. For a copy please contact Corporate and Customer Services at the Council using the following options:

Phone: 01529 414155 (main switchboard)

Web: www.n-kesteven.gov.uk Email: equality@n-kesteven.gov.uk

**Corporate and Customer Services
North Kesteven District Council, Kesteven Street
Sleaford, Lincolnshire NG34 7EF.**

Q1 **In a typical month, how often do you visit the National Centre for Craft and Design?** *(Please select one)*

- Daily
- Weekly
- Occasionally
- Never

If never, please tell us why: *(Please select all that apply)*

- Not interested in art, craft and design
- Don't have the time
- Difficult to get to
- I don't know what is available
- Other *(please state)*

Q2 **What is the main reason for your visits to NCCD?** *(Please select one)*

- Exhibitions
- Workshops & events
- Community clubs & groups
- Cafe
- Shop
- Other *(please state)*

Q3 **What else would you like to see at NCCD?** *(Please select all that apply)*

- Live performances (Drama/Music/Comedy etc.)
- Dance & performing arts workshops or activities
- Visual Arts activities
- Literature & Creative writing
- Digital activities
- Other *(please state)*

Q4 We are proposing to introduce the following new spaces. Would you use these spaces and do you have further suggestions for each of the spaces?

(Please tick one box in each row)

Ground floor multi-use space including:

	Yes	Maybe	No
Family activity area	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Larger cafe	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Multiuse entertainment space	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Workshop space	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Outdoor cafe space (weather permitting)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Internet cafe/access to Wi-Fi	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Top floor new opportunities:

Food and beverage venue	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Conference/meeting room facilities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Multiuse entertainment space	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Studio/theatre space	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Business units	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other <i>(please state)</i>	<input type="text"/>		

Q5 Thinking about a family activity area, what would you like to see on offer and how often would you use this: *(Please tick one box in each row)*

	Regular (weekly)	Occasional (monthly)	Never
Free play activity zone	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Arts, crafts and design clubs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Dance classes/groups	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Digital Technology clubs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Book club	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other <i>(please state)</i>	<input type="text"/>		

Q6 Thinking about a larger cafe what would encourage you to use it? (Please tick one box in each row)

	Regular (weekly)	Occasional (monthly)	Never
Quality coffee shop with a choice of blends and products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cakes and light snacks	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Light lunchtime menu (sandwiches/soups/pasta for example)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Lunch on the go – takeaway drinks and sandwich service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Traditional afternoon tea	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Licensed service for wines to accompany a meal	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Evening bistro menu	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Special dietary cafe menu (vegan, vegetarian etc.)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other (please state)	<input type="text"/>		

How important are the following to you: (Please tick one box in each row)

	Very	Moderate	Not at all
Competitive pricing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Early morning opening (before 10am)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Express lunchtime service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Extended early evening opening (to 6pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Later evening opening (to 9pm)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other (please state)	<input type="text"/>		

Q7 In the new facility, what do you consider to be the most important factors to ensure we meet customer expectations? (Please tick one box in each row)

	Very Important	Important	Not essential
Longer opening hours	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Attentive/Informative Customer Service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
High quality exhibitions	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
More creative workshop opportunities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Wider arts opportunities (dance/live performances/theatre)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Events and activities that are reasonably priced	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Inclusive and accessible	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Activities for the whole family	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other (please state)	<input type="text"/>		

Q8 Is there anything we have not thought about that would encourage you to use the NCCD?

Equality and Diversity (Optional)

North Kesteven District Council aims to promote and ensure equality. It is important, therefore, that we ask the following questions to monitor equal treatment. The information is optional and will not be linked back to you as an individual, but by answering these questions you will help us to make sure that we are not discriminating against anyone. All personal information will be completely confidential and held in accordance with the Data Protection Act 2018.

Q9 What is your home postcode?

Q10 What is your gender?

- Male
 Female
 Prefer not to say

Q11 What is your current age?

- | | | |
|--------------------------------|--------------------------------|--|
| <input type="checkbox"/> 16-24 | <input type="checkbox"/> 45-54 | <input type="checkbox"/> 75+ |
| <input type="checkbox"/> 25-34 | <input type="checkbox"/> 55-64 | <input type="checkbox"/> Prefer not to say |
| <input type="checkbox"/> 35-44 | <input type="checkbox"/> 65-74 | |

Q12 Do you feel that you have been treated unfairly by NKDC for any reasons relating to gender/gender identity, age, race, religion, sexual orientation or disability?

- Yes
 No
 Prefer not to say

If yes, please explain below:

Thank you for taking the time to complete this survey and provide your feedback. If you wish to find out more about the refurbishment and its progress please keep an eye on our website: <https://www.n-kesteven.gov.uk/>